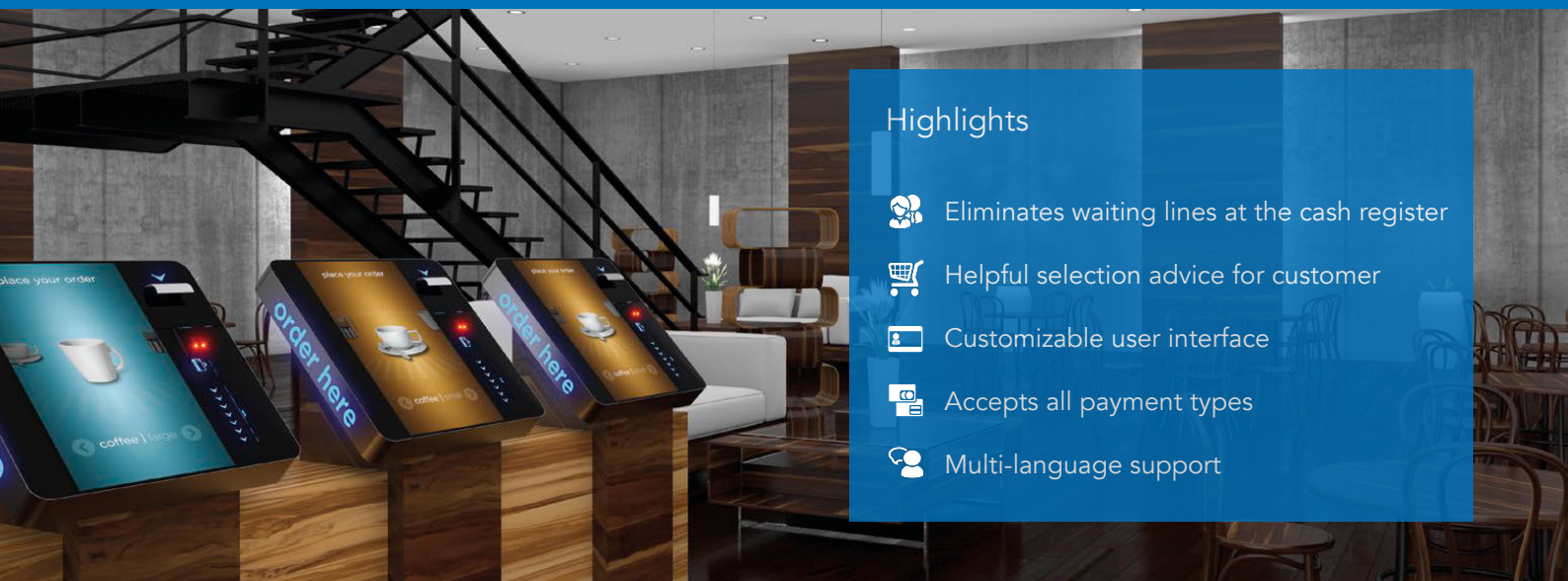









TCPOS Self-Ordering Kiosk

Become a Pioneer for
QUICK SERVICE.

Thanks to the TCPOS Self-Ordering Kiosk, service has never been so fast! An intuitive graphical interface helps the customer to order, suggesting additional items and giving precise information on the products, ensuring a stress-free experience and drastically lowering both waiting lines and waiting times.



Highlights

-  Eliminates waiting lines at the cash register
-  Helpful selection advice for customer
-  Customizable user interface
-  Accepts all payment types
-  Multi-language support

Quick service restaurants, railroad stations and airports, are all restaurant sectors where time is a critical factor for customers who want to eat quality meals quickly. The adoption of innovative technology is thus necessary to ensure a rationalization of the management processes that ensure faster sales and a better experience for the user.

To meet this need, TCPOS created the [Self-Ordering Kiosk](#), as a valid alternative to the cash register, where the customer is directly involved in the meal order. The system offers a complete range of advanced functionalities, developed to improve the efficiency of the point of sale, with the support of a vast variety of peripherals that easily interface with all IT environments.

Since its introduction into the market, the TCPOS Self-Ordering Kiosk has enjoyed unprecedented success, [creating a 20% increase in average receipt turnover](#) compared to transactions with the traditional cash register. The Kiosk invites customers to purchase more items, without feeling the pressure of the line behind them, giving them all the time necessary to explore the menu and the offerings available.

In quick service restaurants, the menu is usually displayed on boards above the cash register, which give only a superficial idea of the items available. During rush hour, when the front of the cash register becomes crowded, the Kiosk represents an effective alternative.

The Kiosk is designed to [emotionally engage](#) the end user, thanks to the captivating graphics in line with the restaurant's brand. The interface is presented as an easy to navigate website, offering menus and asking questions to invite the purchase of additional items, such as coffee, bread, etc. Thanks to an intuitive interface, the customer can get information about the available products; see pictures, and read details about the ingredients and allergens - information that the cash register operator often does not know.

The navigation and the user experience can be defined by the restaurant's marketing department, in line with the corporate identity, and avoids excessive options that would cause confusion for customers.

The Kiosk brings important advantages to international environments: For example, at railroad stations, airports and ferries, employees cannot always adequately meet the customer requests about the dishes and offerings. TCPOS helps break down the language barriers with a completely multi-language solution, perfectly adaptable to different markets.

The management system considers the Kiosk like a cash register. This results in the essential advantage of being able to communicate with other terminals through peer-to-peer networking, allowing the easy addition of one or more new terminals into existing installations.

The Kiosk communicates with all the necessary peripheral devices for the management of sales transactions, such as card readers, barcode scanners and printers. Furthermore, it is possible to increase the system potential by adding further functionalities, like kitchen monitors, that improve the rationalization of the workflow. These devices make the communication between customer and production immediate, efficiently speeding up the preparation of the dishes, without an intermediary process.

Thanks to its flexible architecture and scalability, TCPOS helps to manage the competitive challenges posed by the hospitality market, making it possible to offer maximum quality to clients through [extensible POS solutions, adaptable and projected towards the future](#). TCPOS Self-Ordering Kiosk is thus the ideal system for all companies that want to be in step with the times, simplifying the sales process and ensuring a great experience for customers, who will reward the business by visiting again and again!